

#### Request for Proposal (RFP)

Date: 03 February 2012

Dear Sir/Madam,

Subject: RFP for a National NGO/Company to support CALM Women's Network in capacity development on women's local development leadership, advocacy and institutional development

- 1. You are requested to submit a proposal for consulting services, as per enclosed Terms of Reference (TOR).
- 2. To enable you to submit a proposal, attached are:

i.	Instructions to Offerors	(Annex I)
ii.	General Conditions of Contract	(Annex II)
iii.	Terms of Reference (TOR)	(Annex III)
iv.	Proposal Submission Form	(Annex IV)
٧.	Price Schedule/Financial Proposal	(Annex V)

 Your offer comprising of technical proposal and price schedule/financial proposal, in separate sealed envelopes, marked with "RFP for support CALM Women's Network in capacity development on women's leadership, advocacy and its institutional development /UN Women JILDP" should reach the UNDP office no later than 16 February 2012, 16.30 (Chisinau time).

Offers should be submitted in hard copy only. Offers received by fax will be rejected. Incomplete offers shall not be examined

Documents/offers in hard copy need to be addressed to:

**UN Women Moldova** 

131, 31 August 1989 Street, MD-2012, Chisinau

Attention: UN Women Gender Advisor

Offers shall be clearly marked with "RFP for support CALM Women's Network in capacity development on women's leadership, advocacy and its institutional development /UN Women JILDP"

Contact person for clarifications: Anastasia Divinskaya, International Gender Specialist (anastasia.divinskaya@unwomen.org)

- If you request additional information, we would endeavour to provide information expeditiously, but any delay in providing such information will not be considered a reason for extending the submission date of your proposal.
- You are requested to acknowledge receipt of this letter and to indicate whether or not you intend to submit a proposal.

Yours sincerely,

Damira Sartbaeya Regional Programme Director

UN Women Sub-Regional Office

for Eastern Europe and Central Asia

#### **Instructions to Offerors**

### A. Introduction

#### 1. General

The purpose of this Request for Proposal (RFP) is to solicit proposals from the qualified companies to assist CALM Women's Network in creation of a database, organisation of trainings and internal study visits, and promotion of Network's events. The assignment will be performed according to the ToR (Annex III) herewith. The Contract will be awarded to the Company with the best proposal, i.e. the proposal that will have the highest score according to the evaluation criteria stipulated under p.22 of Instructions to Offerors.

# **2.** Cost of proposal

The Offeror shall bear all costs associated with the preparation and submission of the Proposal, the UN Women will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the solicitation.

#### **B.** Solicitation Documents

### 3. Contents of solicitation documents

Proposals must offer services for the total requirement. Proposals offering only part of the requirement will be rejected. The Offeror is expected to examine all corresponding instructions, forms, terms and specifications contained in the Solicitation Documents. Failure to comply with these documents will be at the Offeror's risk and may affect the evaluation of the Proposal.

# **4.** Clarification of solicitation documents

A prospective Offeror requiring any clarification of the Solicitation Documents may notify the procuring UN Women entity in writing at the organisation's mailing address or fax number indicated in the RFP. The procuring UN Women entity will respond in writing to any request for clarification of the Solicitation Documents that it receives earlier than one week prior to the deadline for the submission of Proposals. Written copies of the organisation's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective Offerors that has received the Solicitation Documents.

### 5. Amendments of solicitation documents

At any time prior to the deadline for submission of Proposals, the procuring UN Women entity may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Offeror, modify the Solicitation Documents by amendment.

All prospective Offerors that have received the Solicitation Documents will be notified in writing of all amendments to the Solicitation Documents.

In order to afford prospective Offerors reasonable time in which to take the amendments into account in preparing their offers, the procuring UN Women entity may, at its discretion, extend the deadline for the submission of Proposals.

# C. Preparation of Proposals

### **6.** Language of the proposal

The Proposals prepared by the Offeror and all correspondence and documents relating to the Proposal exchanged by the Offeror and the procuring UN Women entity shall be written in the English language. Any printed literature furnished by the Offeror may be written in another language so long as accompanied by an English translation of its pertinent passages in which case, for purposes of interpretation of the Proposal, the English translation shall govern.

# **7.** Documents comprising the proposal

The Proposal shall comprise the following components:

- (a) Proposal submission form (Annex IV);
- (b) Operational and technical part of the Proposal, including documentation to demonstrate that the Offeror meets all requirements;
- (c) Financial proposal completed in accordance with clauses 9 and 10 (Annex V).

# 8. Operational and technical documentation

The operational and technical part of the Proposal shall contain the following documents:

- Organization/Company profile (containing the description of relevant experience, human resources, technical and managerial capacity in the related field);
- Organization's/Company's list of customers;
- Copy of registration certificate;
- Work-plan and methodology (detailed description of methodology and activities, schedule, agenda);
- CVs of involved staff/consultants, including the role and tasks of each of them;
- Description of quality assurance procedures;
- Detailed budget (presented in a separate envelope);
- Description of Litigation and Arbitration history, if any;
- Other relevant documents

# 9. Proposal form

The Offeror shall structure the operational and technical part of its Proposal as follows:

### (a) Management plan

This section should provide corporate orientation to include the year and state/country of incorporation and a brief description of the Offeror's present activities. It should focus on services related to the Proposal.

This section should also describe the organisational unit(s) that will become responsible for the contract, and the general management approach towards a project of this kind. The Offeror should comment on its experience in similar projects and identify the person(s) representing the Offeror in any future dealing with the procuring UN Women entity.

### (b) Resource plan

This should fully explain the Offeror's resources in terms of personnel and facilities necessary for the performance of this requirement. It should describe the Offeror's current capabilities/facilities and any plans for their expansion.

# (c) Proposed methodology

This section should demonstrate the Offeror's responsiveness to the specification by identifying the specific components proposed, addressing the requirements, as specified, point by point; providing a detailed description of the essential performance characteristics proposed warranty; and demonstrating how the proposed methodology meets or exceeds the specifications.

The operational and technical part of the Proposal should not contain any pricing information whatsoever on the services offered. Pricing information shall be separated and only contained in the appropriate Price Schedules.

It is mandatory that the Offeror's Proposal numbering system corresponds with the numbering system used in the body of this RFP. All references to descriptive material and brochures should be included in the appropriate response paragraph, though material/documents themselves may be provided as annexes to the Proposal/response.

Information which the Offeror considers proprietary, if any, should be dearly marked "proprietary" next to the relevant part of the text and it will then be treated as such accordingly.

### 10. Proposal prices

The Offeror shall indicate on an appropriate Financial Proposal, an example of which is contained in these Solicitation Documents, the prices of services it proposes to supply under the contract.

# **11.** Proposal currencies

All prices shall be quoted in national currency and shall be exclusive of VAT. For comparison purposes, all other currencies shall be converted into Moldovan Lei using the UN Operational Rate of Exchange on the day of the competition deadline.

# 12. Period of validity of proposals

Proposals shall remain valid for sixty (60) days after the date of Proposal submission prescribed by the procuring UN Women entity, pursuant to the deadline clause. A Proposal valid for a shorter period may be rejected by the procuring UN Women entity on the grounds that it is non-responsive.

In exceptional circumstances, the procuring UN Women entity may solicit the Offeror's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. An Offeror granting the request will not be required nor permitted to modify its Proposal.

# 13. Format and signing of proposals

The Offeror shall prepare two copies of the Proposal, clearly marking each "Original Proposal" and "Copy of Proposal" as appropriate. In the event of any discrepancy between them, the original shall govern. The two copies of the Proposal shall be typed or written in indelible ink and shall be signed by the Offeror or a person or persons duly authorised to bind the Offeror to the contract. The latter authorisation shall be indicated by written power-of-attorney accompanying the Proposal.

A Proposal shall contain no interlineations, erasures, or overwriting except, as necessary to correct errors made by the Offeror, in which case such corrections shall be initialled by the person or persons signing the Proposal.

### 14. Payment

UN Women shall effect payments to the Contractor after acceptance by UN Women of the invoices submitted by the contractor, upon achievement of the corresponding milestones.

- **D.** Submission of Proposals
- **15.** Sealing and marking of proposals

The Offeror shall seal the Proposal in one outer and two inner envelopes, as detailed below.

- (a) The outer envelope shall be:
- addressed to –

UN Women Moldova 131, 31 August 1989 Street, MD-2012, Chisinau Attention: UN Women Gender Advisor

and,

marked with –

"RFP for support CALM Women's Network in capacity development on women's leadership, advocacy and its institutional development /UN Women JILDP"

(b) Both inner envelopes shall indicate the name and address of the Offeror. The first inner envelope shall contain the information specified in Clause 8 (*Operational and technical documentation*) and in Clause 9 (*Proposal form*) above, with the copies duly marked "Original" and "Copy". The second inner envelope shall include the price schedule/financial proposal duly identified as such.

Note, if the inner envelopes are not sealed and marked as per the instructions in this clause, the procuring UN Women entity will not assume responsibility for the Proposal's misplacement or premature opening.

- **16.** Deadline for submission of proposals
- 3. Proposals must be received by the procuring UN Women entity at the address specified under clause *Sealing and marking of Proposals* no later than <u>16 February 2012</u>, <u>16.30 (Chisinau time)</u>.

The procuring UN Women entity may, at its own discretion extend this deadline for the submission of Proposals by amending the solicitation documents in accordance with clause *Amendments of Solicitation Documents*, in which case all rights and obligations of the procuring UN Women entity and Offerors previously subject to the deadline will thereafter be subject to the deadline as extended.

**17.** Late Proposals

Any Proposal received by the procuring UN Women entity after the deadline for submission of proposals, pursuant to clause *Deadline for the submission of proposals*, will be rejected.

**18.** Modification and withdrawal of Proposals

The Offeror may withdraw its Proposal after the Proposal's submission, provided that written notice of the withdrawal is received by the procuring UN Women entity prior to the deadline prescribed for submission of Proposals.

The Offeror's withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of clause *Deadline for Submission of Proposals*. The withdrawal notice may also be sent by telex or fax but followed by a signed confirmation copy.

No Proposal may be modified subsequent to the deadline for submission of proposals.

No Proposal may be withdrawn in the Interval between the deadline for submission of proposals and the expiration of the period of proposal validity specified by the Offeror on the Proposal Submission Form.

# E. Opening and Evaluation of Proposals

# 19. Opening of proposals

The procuring entity will open the Proposals in the presence of a Committee formed by the Head of the procuring UN Women entity.

### 20. Clarification of proposals

To assist in the examination, evaluation and comparison of Proposals, the Purchaser may at its discretion, ask the Offeror for clarification of its Proposal. The request for clarification and the response shall be in writing and no change in price or substance of the Proposal shall be sought, offered or permitted.

# 21. Preliminary examination

The Purchaser will examine the Proposals to determine whether they are complete, whether any computational errors have been made, whether the documents have been properly signed, and whether the Proposals are generally in order.

Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the Offeror does not accept the correction of errors, its Proposal will be rejected. If there is a discrepancy between words and figures the amount in words will prevail.

Prior to the detailed evaluation, the Purchaser will determine the substantial responsiveness of each Proposal to the Request for Proposals (RFP). For purposes of these Clauses, a substantially responsive Proposal is one which conforms to all the terms and conditions of the RFP without material deviations. The Purchaser's determination of a Proposal's responsiveness is based on the contents of the Proposal itself without recourse to extrinsic evidence.

A Proposal determined as not substantially responsive will be rejected by the Purchaser and may not subsequently be made responsive by the Offeror by correction of the non-conformity.

# 22. Evaluation and comparison of proposals

A two-stage procedure will be utilised in evaluating the proposals, with evaluation of the technical proposal being completed prior to any price proposal being opened and compared. The price schedule/financial proposal of the Proposals will be opened only for submissions that passed the minimum technical score of 70% of the obtainable score of 700 points in the evaluation of the technical proposals.

The technical proposal is evaluated on the basis of its responsiveness to the Term of Reference (TOR) and the Instructions to Offerors.

In the Second Stage, the price proposal of all contractors, who have attained minimum 70% score in the technical evaluation, will be compared. The **cumulative analysis scheme** will be applied with a total score being obtained upon the combination of weighted technical and financial attributes. An Offeror's response to the solicitation document is evaluated and points are attributed based on how well they meet the defined desirable criteria. Cost under this method of analysis is rendered as an award criterion, which will be 30% out of a total score of 1000 of all the desirable factors of the RFP. The contract will be awarded to the offeror obtaining the highest cumulative score. The following formula will be applied in calculating the cumulative score:

$$B = T + \frac{C_{low}}{C} \times 300,$$

where

T – is the total technical score awarded to the evaluated proposal;

C – is the price of the evaluated proposal; and

 $C_{low}$  – is the lowest of all evaluated proposal prices among responsive proposals.

### **Technical Evaluation Criteria**

Sumi	mary of Technical Proposal	Score	Points	Company / Other Entity			у	
Evalu	uation Forms	Weight	Obtainable	Α	В	С	D	E
1.	Expertise of Firm / Organisation submitting Proposal	30%	210					
	Submitting i roposai	30/0	210					
2.	Proposed Work Plan and Approach	50%	350					
3.	Personnel	20%	140					
	Total		700					

Evaluation forms for technical proposals follow on the next two pages. The obtainable number of points specified for each evaluation criterion indicates the relative significance or weight of the item in the overall evaluation process. The Technical Proposal Evaluation Forms are:

Form 1: Expertise of Firm / Organisation Submitting Proposal

Form 2: Proposed Work Plan and Approach

Form 3: Personnel

Tech	nical Proposal Evaluation	Points Company / Other Entity				У	
Form 1		obtainable	Α	В	С	D	Е
Expe	rtise of company / organisation submitting propos	al					
1.1	Reputation of Organisation and Staff	40					
	(Competence / Reliability)						
1.2	Litigation and Arbitration history (lack of the	10					
	Litigation / Arbitration history description – 0						
	pts)						

1.3	General Organisational Capability which is likely	50			
1.5		30			
	to affect implementation (i.e. loose consortium,				
	holding company or one firm, size of the firm /				
	organisation, strength of project management				
	support e.g. project financing capacity and				
	project management controls), Management				
	Arrangements Plan				
1.4	Quality Assurance Procedures, Warranty (lack	20			
	of the Quality Assurance Procedures description				
	– 0 pts)				
1.5	Relevance of Company's / Organization's	30			
	Specialised Knowledge and Specialization				
1.6	Experience on Similar Programme / Projects,	30			
	particularly in work with local public authorities				
	on women's leadership and participation, and				
	in the field of human rights and gender equality				
	and/or in capacity development of the women-				
	mayors and councillors on local development,				
	governance, women's leadership, gender				
	equality and human rights				
1 7		20			
1.7	Successful experience in work with UN / major	30			
	multilateral/ or bilateral programmes	212			
		210			

Tech	nical Proposal Evaluation	Points	(	Compai	ny / Oth	er Entity	y
Form 2		Obtainable	Α	В	С	D	Ε
Prop	osed Work Plan and Approach						
2.1	To what degree does the Offeror understand the task?	30					
2.2	Is the conceptual framework adopted appropriate for the task?	50					
2.3	Have the important aspects of the task been addressed in sufficient detail?	20					
2.4	Are the different components of the project adequately weighted relative to one another?	20					
2.5	Is the proposal based on a survey of the project environment and was this data input properly used in the preparation of the proposal?	50					
2.6	Is the scope of task well defined and does it correspond to the TOR?	110					
2.7	Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation to the project?	70					
		350					

Technical Proposal Evaluation	Points	(	Compar	ny / Othe	er Entity	y
Form 3	Obtainable	Α	В	С	D	E
Personnel						

3. 1	Task Manager			70			
			Sub- Score				
	General Qualification		50				
	Suitability for the Project of the						
	- Management Experience	20					
	- Professional Experience in the area of specialisation, particularly in work with local public authorities on women's leadership and participation, and in the field of human rights and gender equality and/or in capacity development of the womenmayors and councillors on local development, governance, women's	30					
	leadership, gender equality and human rights						
	Sub-Score:	50	20				
	- Language Qualifications		20 70				
			70				
3. 2	Task Staff			70			
			Sub- Score				
	General Qualification		60				
	Suitability for the Project						
	- Experience in work with local public authorities on gender-related issues and/or from human rights and/or gender perspective	20					
	- Professional Experience in the area of specialisation, and knowledge of human rights and gender equality issues, women's leadership and some experience of performing similar tasks	40					
	Sub-Score	<i>60</i>					
	- Language Qualifications		10				
			70				

			·	
Total Part 3	140			

# F. Award of Contract

# 23. Award criteria, award of contract

The procuring UN Women entity reserves the right to accept or reject any Proposal, and to annul the solicitation process and reject all Proposals at any time prior to award of contract, without thereby incurring any liability to the affected Offeror or any obligation to inform the affected Offeror or Offerors of the grounds for the Purchaser's action.

Prior to expiration of the period of proposal validity, the procuring UN Women entity will award the contract to the qualified Offeror whose Proposal after being evaluated is considered to be the most responsive to the needs of the organisation and activity concerned.

# 24. Purchaser's right to vary requirements at time of award

The Purchaser reserves the right at the time of award of contract to vary the quantity of services and goods specified in the RFP without any change in price or other terms and conditions.

### **25.** Signing of the contract

Within 3 calendar days of receipt of the contract the successful Offeror shall sign and date the contract and return it to the Purchaser.

Failure of the successful Offeror to comply with the requirement of Clause 25 shall constitute sufficient grounds for the annulment of the award and forfeiture of the Proposal security if any, in which event the Purchaser may make the award to the next highest cumulative evaluated Offeror or call for new Proposals.

#### **General Conditions of Contract**

#### 1. LEGAL STATUS

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis UN Women. The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UN Women or the United Nations.

### 2. SOURCE OF INSTRUCTIONS

The Contractor shall neither seek nor accept instructions from any authority external to UN Women in connection with the performance of its services under this Contract. The Contractor shall refrain from any action which may adversely affect UN Women or the United Nations and shall fulfil its commitments with the fullest regard to the interests of UN Women.

#### 3. CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

#### 4. ASSIGNMENT

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UN Women.

### 5. SUB-CONTRACTING

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UN Women for all sub-contractors. The approval of UN Women of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform with the provisions of this Contract.

#### 6. OFFICIALS NOT TO BENEFIT

The Contractor warrants that no official of UN Women or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

#### 7. INDEMNIFICATION

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UN Women, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

### 8. INSURANCE AND LIABILITIES TO THIRD PARTIES

- 8.1 The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- 8.2 The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or its equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract
- 8.3 The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the

provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.

- 8.4 Except for the workmen's compensation insurance, the insurance policies under this Article shall:
  - (i) Name UN Women as additional insured;
  - (ii) Include a waiver of subrogation of the Contractor's rights to the insurance carrier against UN Women;
  - (iii) Provide that UN Women shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
- 8.5 The Contractor shall, upon request, provide UN Women with satisfactory evidence of the insurance required under this Article.

# 9. ENCUMBRANCES/LIENS

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with UN Women against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

### 10. TITLE TO EQUIPMENT

Title to any equipment and supplies that may be furnished by UN Women shall rest with UN Women and any such equipment shall be returned to UN Women at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UN Women, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UN Women for equipment determined to be damaged or degraded beyond normal wear and tear.

### 11. COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS

UN Women shall be entitled to all intellectual property and other proprietary rights including but not limited to patents, copyrights, and trademarks, with regard to products, or documents and other materials which bear a direct relation to or are produced or prepared or collected in consequence of or in the course of the execution of this Contract. At the UN Women's request, the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring them to UN Women in compliance with the requirements of the applicable law.

# 12. USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UN WOMEN OR THE UNITED NATIONS

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UN Women, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UN Women or the United Nations, or any abbreviation of the name of UN Women or the United Nations in connection with its business or otherwise.

# 13. CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION

- 13.1 All maps, drawings, photographs, mosaics, plans, reports, recommendations, estimates, documents and all other data compiled by or received by the Contractor under this Contract shall be the property of UN Women, shall be treated as confidential and shall be delivered only to UN Women authorized officials on completion of work under this Contract.
- 13.2 The Contractor may not communicate at any time to any other person, Government or authority external to UN Women, any information known to it by reason of its association with UN Women which has not been made public except with the authorization of UN Women; nor shall the Contractor at any time use such information to private advantage. These obligations do not lapse upon termination of this Contract.

# 14. FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

- 14.1 Force majeure, as used in this Article, means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force which are beyond the control of the Parties.
- 14.2 In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to UN Women, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities

under this Contract. The Contractor shall also notify UN Women of any other changes in conditions or the occurrence of any event which interferes or threatens to interfere with its performance of this Contract. The notice shall include steps proposed by the Contractor to be taken including any reasonable alternative means for performance that is not prevented by force majeure. On receipt of the notice required under this Article, UN Women shall take such action as, in its sole discretion, it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract

14.3 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, UN Women shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.

### **15. TERMINATION**

- 15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16 "Settlement of Disputes" below shall not be deemed a termination of this Contract.
- 15.2 UN Women reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UN Women shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3 In the event of any termination by UN Women under this Article, no payment shall be due from UN Women to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract. The Contractor shall take immediate steps to terminate the work and services in a prompt and orderly manner and to minimize losses and further expenditures.
- 15.4 Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, UN Women may, without prejudice to any other right or remedy it may have, terminate this Contract forthwith. The Contractor shall immediately inform UN Women of the occurrence of any of the above events.

### 16. SETTLEMENT OF DISPUTES

### 16.1. Amicable Settlement

The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.

### 16.2. Arbitration

Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Contract or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Article within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

### 17. PRIVILEGES AND IMMUNITIES

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

#### 18. TAX EXEMPTION

18.1Section 7 of the Convention on the Privileges and Immunities of the United Nations provides inter-alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with UN Women to determine a mutually acceptable procedure.

18.2Accordingly, the Contractor authorizes UN Women to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with UN Women before the payment thereof and UN Women has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide UN Women with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

#### 19. CHILD LABOUR

- 19.1The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.
- 19.2Any breach of this representation and warranty shall entitle UN Women to terminate this Contract immediately upon notice to the Contractor, at no cost to UN Women.

#### 20. MINES

- 20.1The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.
- 20.2Any breach of this representation and warranty shall entitle UN Women to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UN Women.

#### 21. OBSERVANCE OF THE LAW

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

### 22. AUTHORITY TO MODIFY

No modification or change in this Contract, no waiver of any of its provisions or any additional contractual relationship of any kind with the Contractor shall be valid and enforceable against UN Women unless provided by an amendment to this Contract signed by the authorized official of UN Women.

## **TERMS OF REFERENCE**

For National NGO/Company to support CALM Women's Network in capacity development on women's local development leadership, advocacy and institutional development

# **Background and Context**

In 2010 UNDP and UN Women in partnership with the Government of Moldova launched the Joint Integrated Local Development Programme (JILDP) funded by the Government of Sweden. The programme's core components are:

- 1) Policy Advisory and Advocacy
- 2) Local Self-Governance and Participation
- 3) Community Empowerment
- 4) Transnistria and Security zone

Gender Equality and Human Rights Based Approach principles are embedded all of the above components.

Strategic output of JILDP Component 2 is to improve capacities of Local Public Authorities in the target regions to plan, implement, and monitor in a participatory manner. In implementation of this component JILDP team cooperates with the Congress of Local Authorities of Moldova (CALM). CALM is the largest and most representative association of local public authorities in Moldova. At the moment CALM numbers around 400 members, including mayors and local councillors. With a support of the JILDP the CALM Women's Network including more than 200 women-mayors and councillors, was officially established on 10 December 2011.

To pursue promotion of women to leadership at local level JILDP-UN Women seeks an experienced national consultancy NGO/Company to create support the newly established Women's Network in institutional support, capacity development of its members and effective advocacy on women's political participation and leadership.

# **Duties and Responsibilities**

Under an overall supervision of the UN Women International Gender Specialist, and in close collaboration with the UN Women Programme Analyst and the entire JILDP team, the consultancy NGO/Company will be responsible for implementation of the following responsibilities:

# Task 1

To support the CALM Women's Network in creation of a database of all the women holding positions in local governance (mayors, councillors, public servants, etc.). More specifically, undertake the following, but not limiting to:

- To develop the structure of the database, in collaboration CALM Women's Network;
- To develop the database of all women-mayors, councillors, women-heads of rayon and deputy heads of rayon, women-rayon and local secretaries, with names, contact details;
- To set the system for regular update of the database, and train the designated officers of the CALM Women's Network in operation and updating of the database.

### Task 2

To organize capacity development of CALM Women's Network members and ensure their regular networking activities. More specifically, undertake the following activities, but not limiting to:

- To organize meetings of the members of CALM Women's members upon necessity, but not less than quarterly;
- To develop in-country study tours' agendas, materials in close cooperation with JILDP;
- To invite and instruct trainers/speakers from NGO, government institutions and international organizations;
- To prepare and multiply study tours and trainings handouts / materials;
- To ensure all logistical arrangements related to the study tours, including venue, training/meeting equipment and other facilities, invitation of participants and ensuring their participation, transportation and accommodation of participants, catering, etc.;

- To conduct 10 in-country study visits and trainings for CALM Women's Network members across different regions of Moldova, covering equally the North, Centre and South zones to learn each others' experience and organize thematic areas trainings on service delivery, local development projects implementation, women's participation and leadership, community empowerment etc.;
- To evaluate and follow up the results and impact of the in-country study tours and trainings;
- To submit a comprehensive in-country study tours report, with final agendas, materials, handouts, filled and signed lists of participants and a summary of observations and recommendations.

### Task 3

To organize 4 CALM Women's Network board meetings with the objective to consolidate the organizational capacities of the Network in development of internal document and action plans. More specifically, undertake the following, but not limiting to:

- To develop and multiply board meetings agendas, handouts materials in close cooperation with CALM Women's Network;
- To ensure all logistical arrangements related to the board meeting, including venue, invitation of participants, transportation and accommodation of participants, catering, etc.;
- To call, invite and ensure attendance of board members;
- To take minutes of the board meetings;
- To submit a comprehensive board meetings report, with final agendas, materials, handouts, minutes filled and signed lists of participants;
- To follow up the results and decisions and recommendations of the board meetings.

### Task 4

To assist CALM Women's Network in increased advocacy and awareness raising campaign on women's political participation and leadership (electronic and print media outlet materials, Internet, other media), including:

- To develop a advocacy and awareness raising concept (objectives, targets, target audience, media, tools, means, etc.), in collaboration with CALM Women's Network;
- To draft 2012 Advocacy and awareness raising Action Plan, in collaboration with CALM Women's Network;
- To draft key messages and texts for awareness-raising and advocacy events and materials: press-releases, leaflets, brochures, other media products (for electronic and print media);
- Support in organization of specific awareness-raising and advocacy events as per Action Plan.

### **Key Deliverables**

The consultancy NGO/company is expected to provide the specified deliverables as per below schedule:

#	Key Deliverable	Deadline
Task :	1 Deliverable: Database developed and approved by Women's Netwo	rk and JILDP
1.1	Draft structure of the database	Within 2 weeks following
		the award of the contract
1.2	A database of all the women in local governance (mayors,	10 April 2012
	councillors, public servants, etc.) created	
Task 2	2 Deliverable: Report of 10 in-country study tours submitted and appro	oved by Women's Network
and J	ILDP	
2.1	Internal Study Visits Concept and Program developed (in English and	Within 1 week following
	Romanian)	the award of the contract
2.2	10 internal study tours and trainings conducted (in Romanian and	December 2012
	Russian, if needed)	
2.3	Internal Study Tours Report with description of activities, evaluation	10 December 2012
	of results and impact, conclusions and recommendations (in	
	English)	

Task	3 Deliverable: Reports of Regular Board Meetings of the CALM Wome	n's Network submitted
3.1	Board Meetings Program developed (in English and Romanian)	Within 1 week following
		the award of the contract
3.2	4 board meetings organized	December 2012
3.3	Board Meetings Report with description of activities, evaluation of	10 December 2012
	results and impact, conclusions and recommendations (in English)	
Task	4 Deliverable: Report of implemented advocacy and awareness raisin	g campaign on women's
politi	cal participation and leadership	
4.1	Advocacy and awareness raising Concept and Action Plan (first	Within 2 weeks following
	draft, in English and Romanian)	the award of the contract
4.2	advocacy and awareness raising Concept and Action Plan (final	In 10 days after review and
	draft, in English and Romanian)	comments from JILDP
4.3	Final Report on advocacy and awareness raising campaign	10 december 2012
	submitted with all advocacy and communication products/texts	
	developed (in English)	

# **Duration of the assignment**

The assignment will last 8 months (1 March – 1 November 2012).

### **Financial Arrangements**

The selected consultancy NGO/Company will be fully responsible for incurring any meetings and in-country study tours related costs, such as travel, accommodation daily subsistence allowance, or any other costs beyond the quoted financial offer.

### **Competencies and Requirements**

### The following criteria should be applied to organization:

- 1. Officially registered legal entity as per Republic of Moldova's regulations;
- 2. Proven record of work with local public authorities on women's leadership and participation, and in the field of human rights and gender equality;
- 3. Experience with capacity development of the women-mayors and councillors on local development, governance, women's leadership, gender equality and human rights;
- 4. Possesses technical and human resources for successful implementation of this and similar assignments;
- 5. Well established networks and cooperation with women-mayors, local public authorities and their networks.

# Requirements to consultants of the eligible organization:

- 1. Some knowledge of human rights and gender equality issues, women's leadership and some experience of performing similar tasks;
- 2. Preferably have knowledge of Human Rights Based Approach and Gender Mainstreaming in the area of local development and decentralization;
- 3. Experience of work with local public authorities on gender-related issues and/or from human rights and/or gender perspective is a very strong advantage;
- 4. Have excellent command of English, Romanian, and Russian languages;
- 5. Working knowledge of one or more additional languages relevant for Moldova, including Bulgarian, Gagauzian, Romani, Russian, Ukrainian or sign language is an asset.
- 6. Have advanced knowledge of MS Office, including Word, Excel, PowerPoint.

UN Women is committed to workforce diversity. Women, persons with disabilities, Roma and other ethnic or religious minorities, persons living with HIV, as well as refugees and other non-citizens legally entitled to work in the Republic of Moldova, are particularly encouraged to apply.

#### Annex IV

# PROPOSAL SUBMISSION FORM

Dear Sir / Madam,

Dated this day /month

Having examined the Solicitation Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide Professional Consulting services (profession/activity for Project/programme/office) for the sum as may be ascertained in accordance with the Price Schedule attached herewith and made part of this Proposal.

We undertake, if our Proposal is accepted, to commence and complete delivery of all services specified in the contract within the time frame stipulated.

We agree to abide by this Proposal for a period of sixty (60) days from the date fixed for opening of Proposals in the Invitation for Proposal, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

We understand that you are not bound to accept any Proposal you may receive.

of year

Signature

(In the capacity of)

Duly authorised to sign Proposal for and on behalf of

### FINANCIAL PROPOSAL

The Contractor is asked to prepare the Financial proposal and submit it in a separate envelope from the rest of the RFP response as indicated in Section D paragraph 15 (b) of the Instruction to Offerors.

All prices/rates quoted must be exclusive of all taxes, since the UN Women is exempt from taxes as detailed in Annex II, Clause 18.

The Financial proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Estimates for cost-reimbursable items, if any, such as travel, and out of pocket expenses should be listed separately.

In case of an equipment component to the service provided, the Price Schedule should include figures for both purchase and lease/rent options. The UN Women reserves the option to either lease/rent or purchase outright the equipment through the Contractor.

The format shown on the following pages should be used in preparing the price schedule. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

In addition to the hard copy, if possible please also provide the information on a CD (IBM compatible).

# Price Schedule (template model):

Request for Proposals for Services: "Support CALM Women's Network in capacity development on women's local development leadership, advocacy and institutional development"

Description of Activity/Item		Number of Staff	Daily Rate	Estimated Amount
1.	Remuneration			
1.1	Services in Home office			
1.2	Services in Field			
2.	Out of Pocket Expenses			
2.1	Travel			
2.2	Per Diem Allowances			
2.3	Communications			
2.4	Reproduction and Reports			
2.5	Equipment and other items			

<sup>\*</sup>Additional budget details explaining the calculations are welcome.